

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
										A	B	C	D	E	F	G
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement														
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(vi))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(vi))
	A General Protocol Correspondence, Invoices, Notices and other Communication									√						
	B Human Resources															
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hillis						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lon Santoro		Mark Smith		Lon Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lon Santoro		Mark Smith		Karyle Hillis							
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012
	C Financial Services															
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches							
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches							
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches							
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches							
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches							
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches							
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches							
	D Operations															
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell						12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-11	Electric Lab (testing&calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-14	Relay and Protection		Chris Brouillard		Brian Miller		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-15	Codes and Standards		Tim Deppmeyer		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-16	Mutual Assistance		Tim Deppmeyer		Girard Purdy		Kurt Demmer	7/12	Dan Bunszell						10/26/2012	11/25/2012
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12	Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell						1/16/2013	
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell							
	Energy Solutions Delivery & Efficiency				Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Sean Mongan		Bill Sherry		Carol White							
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		Bill Sherry		Sean Mongan							
	D.3 Energy Control & Supply															
Energy Supply-1	Electric Network Control		Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher							
Energy Supply-2	Electric Load Forecasting		Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder							

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Schedule A	Service															
Energy Supply-3	Energy Procurement Services		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen							
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen							
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan							
Project Mgt-1	Project Management															
Project Mgt-2	Project Management Services		Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way							
	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way							
D.6 Health, Safety & Environment (HS&E)																
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
Security																
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-3	NERC/NPCC- Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico							
Supply Chain and Inventory Management																
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner							
E Customer Services Support																
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianflone		8/12 Bill Sherry		Nancy Cianflone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianflone / Christopher Gibb		8/12 Bill Sherry		Nancy Cianflone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye		8/12 Bill Sherry		Nancy Cianflone							
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							

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	A General Protocol Correspondence, Invoices, Notices and other Communication									√						
	B Human Resources															
HR-1	Payroll Services	7/12	Mark Smith		Launie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills							
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012
	C Financial Services															
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches							
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches							
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches							
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches							
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches							
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches							
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches							
	D Operations															
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-2	Operations Regulatory Support		Tim Deppmeyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-6	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-7	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-12	Customer Meter Support		Rich MacDonald		Christopher Gibb / Robert Preshong		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavrakas		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-15	Codes and Standards		Tim Deppmeyer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara						1/16/2013	
	D.3 Gas Control & Procurement															
Gas Supply-1	Gas Control		Norm Gallagher		Tom Amerige		Chico DaFonte		Tom Amerige							
Gas Supply-2	Gas Procurement Services - General		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio							
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio							
Gas Supply-4	Gas Load Forecasting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio							
Gas Supply-5	Gas Procurement Consulting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio							
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio							
	Energy Solutions Delivery & Efficiency															
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White							

7000 Transition Services Joint Monthly Status Report
Energy North Natural Gas, Inc.
Month of January 2013

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ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		William Sherry		Sean Mongan								
	Project Management																
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouliard		Daniel Glenning		Rich MacDonald		David Way						11/9/2012	12/9/2012	
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way								
D.6 Health, Safety & Environment (HS&E)																	
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Michele Leone												
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
	Security																
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich								
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich								
	Supply Chain and Inventory Management																
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012	
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman								
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012	
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012	
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner								
E Customer Services Support																	
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris / Daniel Mahoney (Meter Data Services)		Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster								
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciafone	8/12	Bill Sherry		Nancy Cianfone								

7000 Transition Services Joint Monthly Status Report
Energy North Natural Gas, Inc.
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Schedule A		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement														
	F Regulatory Support															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason		Michael Laflamme							
	G Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	H IT Transition Services															
IT-1	Business Application Services		David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton		Duane Bloomfield / Harold Pinski		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton		Bill Mays		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley							

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 12/19/2012
Invoice #: 800003143
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

November 2012
Sept & Oct 2012

Attachment A

TSA Name	PRIOR MONTH ADJUSTMENT			HR TSA ADJUSTMENT (JULY - OCT)			NOVEMBER [AVG OF AUGUST - OCTOBER]					INVOICE TOTAL
	Granite State	Energy North	Prior Month ADJ	Granite State	Energy North	HR ADJ TOTAL	Granite State	Energy North	NOV TOTAL			
Payroll	-	-	-	(50,693.52)	(14,691.64)	(65,385.16)	-	(50,693.52)	-	(14,691.64)	-	(65,385.16)
Employee Benefits	-	-	-	(261,282.71)	(95,504.70)	(356,787.41)	-	(261,282.71)	-	(95,504.70)	-	(356,787.41)
Pension Administration	-	-	-	670.91	238.40	909.30	4,273.85	4,944.75	9,573.19	8,811.58	13,847.03	14,756.33
Labor Relations	-	-	-	11,195.50	-	11,195.50	4,642.67	15,838.16	-	-	4,642.67	15,838.16
Staffing Support	-	-	-	-	-	-	0.59	0.59	-	-	0.59	0.59
Human Resources	-	-	-	(300,109.82)	(109,957.94)	(410,067.77)	8,917.10	(291,192.72)	9,573.19	(100,384.76)	18,490.29	(391,577.48)
Financial Reporting	-	-	-	149.89	27.74	177.63	145.44	295.33	206.62	234.36	352.06	529.69
Accounting Consulting	-	-	-	3,116.33	0.52	3,116.86	11,216.46	14,332.80	5,000.06	5,000.58	16,216.53	19,333.38
Financial Training Service	-	-	-	-	-	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	24.10	24.10	179.87	179.87	599.89	623.99	779.76	803.86
Property Tax Services	-	-	-	4,905.26	330.72	5,235.98	2,327.71	7,232.97	573.27	903.99	2,900.98	8,136.96
Claims Handling /Investigation	-	-	-	4.47	-	4.47	13.49	17.97	-	-	13.49	17.97
Finance	-	-	-	8,175.96	383.08	8,559.04	13,882.99	22,058.95	6,379.83	6,762.91	20,262.82	28,821.86
Planned Major Mtnc	-	-	-	12,818.99	-	12,818.99	10,826.04	23,645.03	-	-	10,826.04	23,645.03
Emergency Mtnc & Tech Svcs	-	-	-	1,103.26	-	1,103.26	-	1,103.26	-	-	-	1,103.26
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	12.06	12.06	2.88	2.88	14.95	14.95
Electric Eng & Design	-	-	-	9,338.11	-	9,338.11	10,104.57	19,442.68	-	-	10,104.57	19,442.68
Resource & Workload Planning	-	-	-	11,396.59	-	11,396.59	7,633.56	19,030.14	-	-	7,633.56	19,030.14
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	20,784.30	-	20,784.30	13,710.74	34,495.04	-	-	13,710.74	34,495.04
Sub Mtnc Programs /Engineering	-	-	-	6,694.08	-	6,694.08	23,239.22	29,933.30	-	-	23,239.22	29,933.30
Vegetation Management	-	-	-	239.94	-	239.94	120.86	360.80	-	-	120.86	360.80
Customer Meter Support	-	-	-	7,432.32	99.35	7,531.68	8,867.58	16,299.90	-	99.35	8,867.58	16,399.25
Electric Meter Shop	-	-	-	1,966.38	-	1,966.38	1,876.08	3,842.46	-	-	1,876.08	3,842.46
Electric Lab	-	-	-	718.28	-	718.28	250.63	968.91	-	-	250.63	968.91
Infrared Testing	-	-	-	-	-	-	-	-	-	-	-	-
Mapping & Records	-	-	-	6,673.62	7,860.58	14,534.20	3,073.89	9,747.51	25,403.46	33,264.05	28,477.35	43,011.55
Relay & Protection	-	-	-	852.77	-	852.77	54.31	907.09	-	-	54.31	907.09
Codes & Standards	-	-	-	1,244.63	868.45	2,113.08	739.22	1,983.85	3,248.11	4,116.56	3,987.33	6,100.41
Mutual Assistance	-	-	-	4,929.88	-	4,929.88	23,116.71	28,046.59	-	-	23,116.71	28,046.59
Business Continuity & Emergency Logistics	-	-	-	231.72	-	231.72	184.40	416.12	-	-	184.40	416.12
Ops Miscellaneous	-	-	-	72,269.94	-	72,269.94	107,699.12	179,969.06	-	-	107,699.12	179,969.06
Network Strategy & Planned Major Mtnc	-	-	-	-	2,009.26	2,009.26	-	-	(8,593.29)	(6,584.03)	(8,593.29)	(6,584.03)
Operations Regulatory Support	-	-	-	191.25	-	191.25	-	-	545.04	736.30	545.04	736.30
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	(14.40)	(14.40)	-	-	15,535.14	15,520.74	15,535.14	15,520.74
Mandated Programs, Inc Leak Surveys	-	-	-	-	853.62	853.62	-	-	642.15	1,495.77	642.15	1,495.77
LNG Compliance & Training	-	-	-	-	-	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	6,330.34	6,330.34	-	-	21,851.41	28,181.75	21,851.41	28,181.75
QA/Analysis & Process Improvement	-	-	-	-	599.52	599.52	-	-	5,404.42	6,003.94	5,404.42	6,003.94
Gas Support/Workload Planning	-	-	-	-	1,000.28	1,000.28	-	-	3,885.86	4,886.14	3,885.86	4,886.14
Meter Ops/Meter Shop	-	-	-	-	4,138.67	4,138.67	-	-	22,480.30	26,618.97	22,480.30	26,618.97
Reliability Planning	-	-	-	-	1,194.44	1,194.44	-	-	4,899.14	6,093.59	4,899.14	6,093.59
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	4,409.82	4,409.82	-	-	18,769.94	23,179.76	18,769.94	23,179.76
Ops Misc	-	184.00	184.00	-	-	(2,182.47)	-	-	(62,695.30)	(64,877.77)	(62,695.30)	(64,693.77)
Operations	-	184.00	184.00	158,694.82	27,358.72	186,053.54	211,508.99	370,203.81	51,379.28	78,737.99	262,888.26	449,125.80
Energy Efficiency	-	-	-	7,525.83	1,320.07	8,845.90	8,836.68	16,362.51	5,158.29	6,478.36	13,994.97	22,840.87
C&I Sales/Support	-	-	-	477.73	1,504.07	1,981.80	460.75	938.48	16,787.35	18,291.42	17,248.10	19,229.90
Energy Solutions Delivery & Efficiency	-	-	-	8,003.56	2,824.14	10,827.70	9,297.43	17,300.99	21,945.64	24,769.78	31,243.07	42,070.77
Network Control	-	-	-	641.70	8,287.60	8,929.30	744.19	1,385.90	31,008.83	39,296.43	31,753.03	40,682.33
Load Forecasting	-	-	-	-	1,448.89	1,448.89	-	-	5,776.35	7,225.24	5,776.35	7,225.24
Energy Procurement	-	-	-	16,331.04	4,538.58	20,869.62	4,585.39	20,916.44	14,895.65	19,434.23	19,481.04	40,350.66
Energy Procurement Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-	-	-	-	-	-
Gas Control	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Svcs General	-	-	-	-	-	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	16,972.75	14,275.07	31,247.82	5,329.59	22,302.33	51,680.83	65,955.90	57,010.42	88,258.24
Project Mgmt Svcs	-	-	-	5,789.78	163.84	5,953.62	2,863.66	8,653.44	932.97	1,096.81	3,796.63	9,750.25
Cost Mgmt	-	-	-	-	374.03	374.03	-	-	619.25	993.27	619.25	993.27
Project Management	-	-	-	5,789.78	537.87	6,327.65	2,863.66	8,653.44	1,552.22	2,090.08	4,415.88	10,743.53
HS&E Monitoring,Reporting Compliance & Training	-	-	-	727.90	132.65	860.55	513.97	1,241.87	304.26	436.91	818.23	1,678.77
Health & Safety Fld Support	-	-	-	30.39	5.81	36.20	67.60	97.99	149.38	155.19	216.98	253.18

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 12/19/2012
Invoice #: 800003143
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

November 2012
Sept & Oct 2012

Attachment A

	PRIOR MONTH ADJUSTMENT			HR TSA ADJUSTMENT (JULY - OCT)			NOVEMBER [AVG OF AUGUST - OCTOBER]					
TSA Name	Granite State	Energy North	Prior Month ADJ	Granite State	Energy North	HR ADJ TOTAL	Granite State		Energy North		NOV TOTAL	INVOICE TOTAL
Technical Training	-	-	-	-	-	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-	-	7.50	7.50	7.50	7.50
Environmental Field Support	-	-	-	-	-	-	195.09	195.09	-	-	195.09	195.09
SIR	-	-	-	-	1,025.89	1,025.89	-	-	3,397.45	4,423.33	3,397.45	4,423.33
Spill Control Response	-	-	-	-	-	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	758.29	1,164.34	1,922.63	776.65	1,934.94	3,858.59	5,022.93	4,635.24	6,557.87
Site Services	-	-	-	1.05	1,643.56	1,644.61	2.19	3.24	9,151.05	10,794.62	9,153.25	10,797.85
Security Consulting	-	-	-	-	-	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	17.43	17.43	-	-	-	17.43	-	17.43
Security	-	-	-	1.05	1,660.99	1,662.04	2.19	3.24	9,151.05	10,812.05	9,153.25	10,815.29
Supply Chain Mgmt	-	-	-	-	0.57	0.57	14.58	14.58	21.87	22.44	36.45	37.02
Mat Mgmt System Support	-	-	-	-	34.36	34.36	-	-	118.05	152.40	118.05	152.40
Supplier Contracts	-	-	-	-	-	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-	-	49,316.90	49,316.90	49,316.90	49,316.90
Fleet Services	-	-	-	-	-	-	16,462.56	16,462.56	1,889.64	1,889.64	18,352.20	18,352.20
Supply Chain & Inventory	-	-	-	-	34.93	34.93	16,477.14	16,477.14	51,346.45	51,381.38	67,823.59	67,858.52
Call Center Ops	-	-	-	34,180.64	13,780.99	47,961.63	24,438.30	58,618.94	50,381.49	64,162.48	74,819.79	122,781.42
Meter Rdg, Billing & Payment Processing	-	-	-	28,775.65	2,494.35	31,270.00	54,453.58	83,229.23	72,780.74	75,275.09	127,234.32	158,504.32
Collections Support	-	-	-	754.94	275.96	1,030.90	2,191.89	2,946.84	1,153.91	1,429.88	3,345.81	4,376.71
New Business Admin	-	-	-	14,618.50	104.21	14,722.72	15,444.91	30,063.42	775.59	879.80	16,220.50	30,943.22
Revenue Protection	-	-	-	-	-	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	190.73	-	190.73	764.58	955.31	-	-	764.58	955.31
Customer Service	-	-	-	78,520.46	16,655.52	95,175.98	97,293.27	175,813.73	125,091.73	141,747.25	222,385.00	317,560.98
General	-	-	-	11,798.53	5,968.36	17,766.90	8,828.70	20,627.23	19,805.70	25,774.07	28,634.40	46,401.30
Regulatory Reporting	-	-	-	5,662.32	3,538.99	9,201.31	2,849.22	8,511.54	17,944.79	21,483.78	20,794.02	29,995.32
Regulatory Support	-	-	-	17,460.85	9,507.35	26,968.20	11,677.92	29,138.77	37,750.50	47,257.85	49,428.42	76,396.62
Identification of Books & Records	-	-	-	-	-	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-	-	-	-	-	-
Business Applications	7,591.46	(244.63)	7,346.83	2,597.23	4,699.93	7,297.17	11,083.91	13,681.14	18,682.14	23,382.07	29,766.05	44,410.04
Collaboration Services	0.02	-	0.02	-	-	-	0.01	0.01	-	-	0.01	0.03
Data Centers	1,212.72	3,911.90	5,124.62	-	-	-	(218.86)	(218.86)	2,643.18	2,643.18	2,424.32	7,548.94
Client services	11,278.95	13,859.03	25,137.98	84.03	3,391.31	3,475.34	3,217.13	3,301.16	6,841.01	10,232.32	10,058.14	38,671.46
Contracts & Licenses	18,420.87	56,984.45	75,405.32	11,508.24	6,927.41	18,435.65	12,632.52	24,140.75	39,813.32	46,740.74	52,445.84	146,286.81
Infrastructure Services	(38,439.91)	(71,545.58)	(109,985.49)	3,198.97	5,076.08	8,275.06	13,894.53	17,093.50	54,852.78	59,928.86	68,747.31	(32,963.13)
Networking Support	(423.45)	(13,540.50)	(13,963.95)	291.50	222.77	514.27	499.23	790.74	931.41	1,154.18	1,430.64	(12,019.04)
EMS/SCADA	452.02	9,348.82	9,800.84	939.50	1,157.98	2,097.48	974.39	1,913.89	6,721.60	7,879.58	7,695.99	19,594.31
Security Services	(4.32)	-	(4.32)	548.90	644.37	1,193.27	142.33	691.23	2,041.42	2,685.80	2,183.76	3,372.71
IT	88.36	(1,226.51)	(1,138.15)	19,168.37	22,119.87	41,288.24	42,225.18	61,393.56	132,526.86	154,646.73	174,752.05	214,902.14
TOTAL	88.36	(1,042.51)	(954.15)	13,436.07	(13,436.07)	-	420,252.11	433,688.18	502,236.17	488,800.10	922,488.28	921,534.13

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report